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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I'm choosing alternative internet providers, because I have tried all the mainstream providers already, and they ripped me off every time! Here in San Francisco there is a monopoly. At&t and Comcast are the only high speed providers available. I'm so over both of them, that I've decided to just use a 4g LTE hotspot instead. This way I don't have to worry about my bill constantly going up for no reason all the time. They always add in extra fees or raise the price, or whatever else they can do to earn an extra buck. They're the worst. I am giving up my 120mbps Comcast connection, to go back down to 10mbps 4glte. This is a big change and it's going to be slow, but at least I don't have to deal with these mainstream Internet providers and all their sneaky ways of ripping me off. I'm sick of contracts that say I'm going to pay x amount for 2 years. If I break the contract I get charged a great deal of money, but if they alter their end of the contract (ie: the price) and I don't agree with it, then too bad. Why do they get to change their end of the contract and charge more, and there's nothing I can do. I'm over it. The only way to have decent service is to allow these companies to walk all over you. I'd rather step 5 years back into the past and have less bandwidth, than deal with ISP/Cable providers anymore. Not until this stuff is fair and regulated. BTW the offers for low income recipients are BS! Comcast has Internet essentials, but what a joke. 15 mbps isn't even real broadband. However I was willing to try it, because I'm disabled, living on a fixed low income (SSDI). I'm way below the area median income, just like all elderly retired people, or children who receive free lunch at school, yet those are the only low income people who can use this service. Comcast is excluding a large subsection of low income people who deserve to pay less for their services. They don't care that their minimum cost is still more than 10% of my monthly income. It's not fair.

At least allow other providers to continue to provide Internet at reasonably affordable prices. Also, please do something about the monopolization of Internet and cable in San Francisco, Ca. Part of the city has very reasonably priced Fios but not my neighborhood. Another company with cheaper Internet in SF, is called Astound but their not in my neighborhood either. They probably can't expand, without the threat of being sued by comcast or At&t. Such ridiculousness, especially since I'm in the most central part of the city. What the heck? Please let the internet be accessible to everyone, don't make it something only accessible to the wealthiest, most privileged people. Low income people need access too, we need it to find jobs, or purchase used items, or find online job training, ot to learn new things, or make free long distance phone calls to the ones we love. Don't

make the Internet harder to access. Cable is less important to me. I'm mainly concerned about the Internet. Make it easier, make it affordable to all, stop allowing two greedy companies to have 90% of all the business and charge whatever they want. We're lucky to have the other 10% of companies out there still, I'm not sure how they stay afloat, but don't let the big guys force them out. If anything you should help these smaller companies to grow, and expand. Comcast and At&t both need more competition, but if they're always allowed to bully the other providers into closing, it only propagates the comcast/ At&t monopoly.

Sincerely,

Jeannine Liebert